EMERGENCY OUT OF HOURS

The move away for the NHS has enabled us to improve our arrangements for dental emergencies outside the normal practice hours. Although any patient can use the NHS direct to try and obtain emergency care, we know this service is now very limited and not always suitable for you.

We have taken this opportunity to work with other private practices in the area to give you better access to dental care. During weekdays you will be able to contact one of the dentists from Wellington House. At weekends you will have access to an experienced dentist either in Dereham, Swaffham or Watton In the case of a dental emergency outside of the practices normal working hours, please contact the practice in the normal way and follow the instructions on the answer phone. It may be helpful to have a pen and paper ready to take down the information.

Ask your dentist how often you should be seen for check-ups.

You will be given a number to call which will put you in touch with the on-call dentist. It may not be your usual dentist but they will be able to advise you or provide necessary urgent treatment. For private patient's there will be an £85 call-out fee and an additional payment for any treatment you may have done. If you are a Denplan Essentials patient the call-out fee will be covered by Denplan with you only having to pay for any treatment you receive. Denplan Care patients are fully covered both for the call-out and any treatment you have carried out.

This service is not available for broken dentures.

CHILDREN'S CLUB

Many of our patients have asked us about a payment scheme for their children. Many practices around the country are now adopting schemes to make the payment of children's dental care easier. We are now actively looking at not only providing such a scheme here for your use, but also at ways we can enhance your children's experience while visiting the dentist. We wish to increase the time in the future that we set aside for children to help them to keep their teeth healthy and filling free for life . We know that the combination of modern dentistry and first class dental education means that this is achievable. We will keep you posted as this develops.

Visit us on www. wellingtonhousedental. co.uk

PRACTICE WEBSITE

As a practice we have been working very hard over the last six months to get our website up and running. We have tried to provide all the information which we feel will benefit you, our patients.

This website is for you to use and if necessary contact us so please have a look – www.wellingtonhousedental.co.uk Is there information that you would like to see on there? Let us know.