



NEWSLETTER

Do you like to be in the know, like to be ahead of the gossip?

If so would you like to receive our newsletter fresh off the press by email, if the answer is yes please let us know by:

Emailing us your details at : info@wellingtonhousedental.co.uk

Or Phoning: 01362 695504

Or you could let us know personally when you next visit us.

We normally aim to publish 3 or four newsletters a year, so you will not be bombarded with emails and we do not share your details with any third parties.

WELLINGTON HOUSE WELCOMES A NEW TEAM MEMBER

We are delighted to announce that Dr Rachel Treleven will be joining our practice in October. It has been important for me to recruit a dentist of high calibre to take over the care of patients previously looked after by Dr Rupee Hayes and I am pleased that we have been able to secure her.

Rachel comes to us with 17 years experience of general practice. She has been practising in Norfolk for most of this time and has lived locally in Toftwood since 1998. I have known Rachel for most of her professional career and hold her in high regard. Please see the back of this newsletter for Rachel's personal introduction to you all.

Rachel's appointment, together with that of our two new hygienists, Chloe and Hayley, both of whom have joined us in the last year, means a further strengthening of our clinical team. I very much look forward to working closely with her.



DENTAL SHOWCASE 2010

No this is not the time for your dental team put on costumes and a cabaret! This is the annual major trade show for the dental profession and as sad as it may seem we all get very excited at this time of year. It is a major event in the dental calendar and the event is a vast emporium of what is hot and what is new in dental technology.

It is very important that as a leading dental practice we invest continually in it not only to upgrade our facilities both for your comfort and safety, but also to provide you with the most up to date and appropriate treatments. This year is no exception.

In April next year all dental practices in the country will need to register with the Government's newly formed Quality Care Commission. The CQC is setting new benchmarks for quality assurance and we wish not only to attain these standards but to exceed them.

We will be making considerable investment in the practice to help us achieve this and no doubt you will notice many of the changes as it develops over the next year. Watch this space!

RACHEL TRELEAVEN

My name is Rachel Treleaven. I qualified from Leeds Dental Institute in December 1993; I started my career in Watton, before joining my future husband when he took up his first veterinary job in Herefordshire. After marrying in 1998, we returned to our native Norfolk, setting up home in Toftwood. Since that time we have had 2 children, Charlotte (Lottie) who will be six early next year and Thomas who will be three in December.



Working out at the local gym!

I joined a local NHS practice in 1998, becoming involved with Vocational Dental Training in 1999. I have been responsible for introducing 7 newly qualified dentists into Dental practice; I will be completing my Certificate in Postgraduate Education in 2011.

I met Dr Edgecombe when I was working in Watton, almost 2 decades ago, and in the ensuing years our paths have crossed on numerous occasions, both socially and professionally. I have long hoped to work with him, and I am delighted this ambition is being realised. I am looking forward to working closer to home, with a great team around me.

I spend what little 'spare' time I have trying to prevent the onset of middle age spread in the local gym and swimming pool, but all that would be pointless without friends and colleagues to share a good meal with!

I look forward to meeting you in person at your next appointment,

GARY RECOGNISED AT SMILE AWARDS

2010

OUR DENTAL TECHNICIAN REWARDED

Dental technicians are the people that make all of your dentures, crowns and bridges. They work very much behind the scenes, and often do not get the recognition for all their hard work and skills that they deserve. So we were extremely pleased to hear that one of our technicians Gary Young, won the title "Aesthetic Restorative Technician of 2010". He was announced the winner of the award at the Smile Awards Ceremony held at the Royal Garden Hotel in central London.

Gary also constructed the ceramics for the case that won "Best Patients Smile" .



NEW TO WELLINGTON HOUSE



We are pleased to announce that we now offer Wi-Fi internet access for all our patients. So if you need to stay in touch with work or just want to browse the internet whilst you are in one of the waiting rooms, please speak to either Jessica or Julie at reception who will give you a password, which will enable you to connect to this facility.